Seamless account management? It's possible with Comcast Business. Register for My Account or download the Comcast Business App for simplified access to your Comcast Business services. Day or night, desktop or device.

COMCAST BUSINESS

Manage Account

Account Management	Comcast Business App	My Account (Mobile/Desktop)
View or pay bills	✔	✔
View payment history for the past 12 months	✔	✔
View approved bill credits	✔	✔
Enroll in Auto Pay and Paperless Billing	✔	✔
Manage payment methods	✔	✔
Update account details	✔	✔
Create and manage users to give other employees access to My Account		✔
View and reschedule installation appointments	✔	✔
Enroll in Two-Step Verification		✔
View Tech ETA for installation appointments	✔	✔
View service requests	✔	✔
Manage text alerts for appointments and billing reminders	✔	✔
Manage email alerts for appointments and billing reminders		✔
Sign up for outage resolution text notifications	✔	✔
Check outage updates	✔	✔
Chat live with an agent	✔	✔
Access Support – guides, tips, and videos	✔	✔
Use Quick Pay to make a secure one-time bill payment for a single account without signing in		✔
Change default account		✔
View most recent contract		✔
View status of select support tickets		✔

Manage Service Features

Comcast Business Internet	Comcast Business App	My Account (Mobile/Desktop)
View Static IP settings		✔
Personalize Xfinity WiFi hotspot display	✔	✔
View and change Private WiFi network settings	✔	✔
Troubleshoot internet connectivity by restarting modem	✔	✔
View data usage*		✔
Comcast Business Ethernet		
Access Ethernet performance reports		✔
View Ethernet threat alerts		✔
Comcast Business TV		
View TV channel lineup	✔	✔
Comcast Business Cloud Solutions℠		
Access business apps in the cloud – view billing history, manage user/licenses and purchase software subscriptions		✔
Comcast Business SecurityEdge™		
Manage Comcast Business SecurityEdge service in the Comcast Business SecurityEdge portal, which is accessible via My Account	✔	✔

Connection Pro Features

	My Account (Mobile/Desktop)
Access Connection Pro activity	✔
View times the connection failed over and failed back	✔
Monitor Connection Pro data consumption	✔

SD-WAN and UTM Features

	My Account (Mobile/Desktop)
Real-time activity feed	✔
Access to an interactive geographic map of your network	✔
Monitor network, site, device, and port health	✔
Evaluate VPN tunnels and set performance thresholds	✔
Analyze reports on network activity and site-to-site data	✔
Observe network site-to-site connections	✔
Customization features to personalize your network	✔
View detailed site information including 12 hours of network activity	✔
Manage notifications	✔
Manage SD-WAN Service Configuration Settings for Traffic Steering, Static Routes, Firewall, QoS, DHCP, and Network Address Translation	✔
Administer SD-WAN access permissions	✔
Send feedback	✔
Advanced security features, including Unified Threat Management (UTM)	✔

WiFi Pro Features

	My Account (Mobile/Desktop)
Create and manage multiple networks	✔
Access SSID customization and scheduling	✔
Integrate social platforms	✔
View advanced customer analytics & insights	✔
Manage brand loyalty	✔
Filter content	✔
Access customized splash pages	✔
Generate WiFi network scheduling	✔
Set up scheduled and on-demand reporting	✔
Manage bandwidth allocation	✔
Access remote configuration	✔

Control and Convenience at your Fingertips

Register or sign in to My Account today at **business.comcast.com/myaccount** Download the Comcast Business App and ActiveCore Mobile App in the Apple Store or Google Play Store on your mobile device.

See reverse side to learn more about managing your Voice service.

*Available to select customers.

Voice Management

Discover the convenience of managing your feature-rich, enterprise-grade phone system anytime and anywhere with My Account and the Comcast Business App.

Features & Functionality	Business Voice		Business Voice Mobility		Business VoiceEdge Select™		Comcast Business VoiceEdge®			Business PRI Trunks
	Comcast Business App	My Account (Mobile/Desktop)	Comcast Business App	My Account (Mobile/Desktop)	Comcast Business App	My Account (Mobile/Desktop)	Comcast Business App	VoiceEdge Desktop App	My Account (Mobile/Desktop)	My Account (Mobile/Desktop)
Listen to and manage voicemail	✔	✔	✔	✔	✔	✔	✔	✔		
Customize greetings		✔	✔	✔	✔	✔	✔			
Make outgoing calls from your business number while on the go			✔		✔		✔	✔		
Manage Voice Call Masking		✔		✔		✔			✔	
Move active calls to Be Anywhere phones and desk phones			✔		✔		✔	✔		
Manage Be Anywhere devices			✔	✔	✔	✔	✔	✔	✔	
Transfer calls to coworkers or any third party			✔		✔		✔	✔		
View recent calls	✔	✔	✔	✔	✔	✔	✔	✔	✔	
Manage CPNI security settings	✔	✔	✔	✔	✔	✔	✔		✔	✔
Manage call forwarding features	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔
Manage privacy settings	✔	✔	✔	✔	✔	✔	✔		✔	
Manage priority alert list		✔		✔		✔			✔	
Manage speed dial		✔		✔		✔			✔	
Configure Simultaneous and/or Sequential Ring				✔		✔			✔	
Configure Circular and/or Uniform Ring									✔	
Set up Music on Hold				✔		✔			✔	
View and manage call utilization reports										✔
Add Hunt Groups						✔				
Manage Hunt Groups		✔		✔		✔			✔	
Manage Automated Attendant						✔			✔	
Start and manage Audio Conferencing							✔	✔		
Multi-site Capabilities									✔	
Receptionist Console and Basic Call Queue agent (available at additional cost)									✔	

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